

## QUALITY POLICY

**Ergon Technologies** is committed to providing oilfield and natural gas equipment & spare parts trading, maintenance, and project management internationally to customer in the oil & gas sector in a manner that protects the environment, promotes the health & safety of employees, customer, suppliers, contractors, subcontractors, other stakeholders, and the public.

**Ergon Technologies** is committed to achieve and maintain in excellence in Quality Management System complying to the latest edition of API Standard 18LCM, API Q1, API Q2 and ISO 9001:2015 requirements. We will conduct our business in a manner that consistently exceeds the needs and expectations of our customers by continuously providing high quality services, complying fully and on time with applicable requirements.

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### Commitments

**Ergon Technologies is committed to:**

- Maintain Quality Management System complying to the latest edition of API Standard 18LCM, API Q1, API Q2 and ISO9001:2015
- Implement effective Management Systems to meet the needs and expectations of the customer to enhance their satisfaction.
- Comply with all applicable legal and other requirements related to business needs.
- Upgrade skills, processes and strive continually for improvement of process effectiveness, customer satisfaction and provide a safe and healthy working environment.
- Inculcate Quality Management System Awareness among all employees, subcontractors and stakeholders through participative culture and periodic reviews.
- Effectively implement the QMS systems, constantly review the set objectives, provide resources, and improve on its performance.
- Adhere to codes of best practice and comply with our own Standards and Procedures and all applicable International Laws and Standards



**Mathew Mazhuvanchery**  
Chairman  
**Ergon Technologies**

5<sup>th</sup> April 2022

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